**List of Customer Complaints (Year……………..)**

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| **โครงการ** | **วันที่รับแจ้ง** | **เรื่อง** | **สาเหตุ** | **มาตราการแก้ไขปัญหาทันที** | **มาตราการป้องกันมิให้เกิดซ้ำ** | **วันที่แก้ไขเสร็จ** | **Follow up ผลการแก้ไขโดย** |
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